

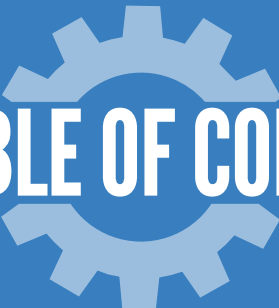
JULY 2013

MISSOURI  
DEPARTMENT OF

# LABOR MONTHLY DASHBOARD MEASURES

**JULIE GIBSON, ACTING DIRECTOR**

*Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.*



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### UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.1%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$322,488,603.17**

Trust Fund Balance: **\$109,701,093.89**

Number of Employers in the Shared Work Program: **351**

Number of Affected Employees in the Shared Work Program: **28,077**

Amount Intercepted in Tax Returns from Claimants with Overpayments: **\$19,875,092.96**

### SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in July: **712**

SIF Balance (as of last day of July): **\$9,349,443.25**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **\$0**

Average Cost Paid on New PTD Claims: **\$0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in July: **89**

First time payments which were due but held in July: **\$1,406,358.80**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in July: **1,413**

Total Amount of 1st Payments which were due but held in July: **\$33,279,658.69**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,180**

### WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations in July: **\$1,002,708** / YTD: **\$6,612,702**

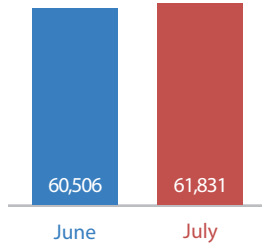
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations in July: **\$49,680** / YTD: **\$547,200**

Number of Missouri Miners Trained: **193**

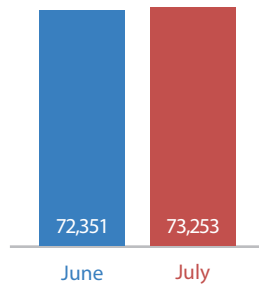
Number of Hazards Found at Missouri Mine Sites: **69**

Number of Miners Assisted by Hazards Removed: **251**

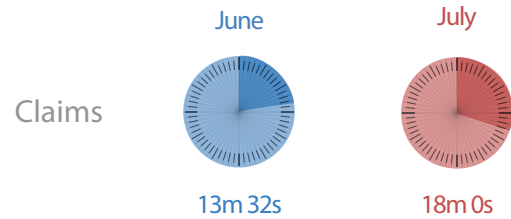
## CALLS ANSWERED



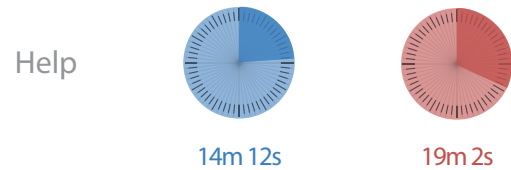
## CALLS IN QUEUE



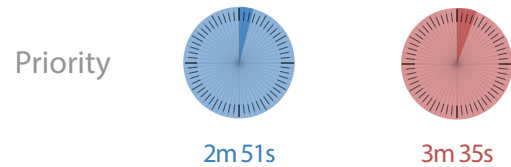
## AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

## CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

### State New Hire Overpayment Cases due to Crossmatch

June 330 / \$135,523.12 Amounts July 359 / \$148,352.32 Amounts

### National New Hire Overpayment Cases due to Crossmatch

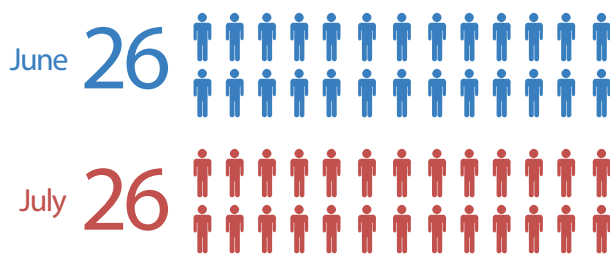
June 859 / \$377,726.99 Amounts July 838 / \$374,687.93 Amounts

### UI Cases Referred for Prosecution

June 37 / \$841,412 Recovered\* July 37 / \$820,018 Recovered\*

\*monthly totals are subject to change

## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## MISCLASSIFIED WORKERS IDENTIFIED

June 598 / July 381 / YTD: 4,025

## ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

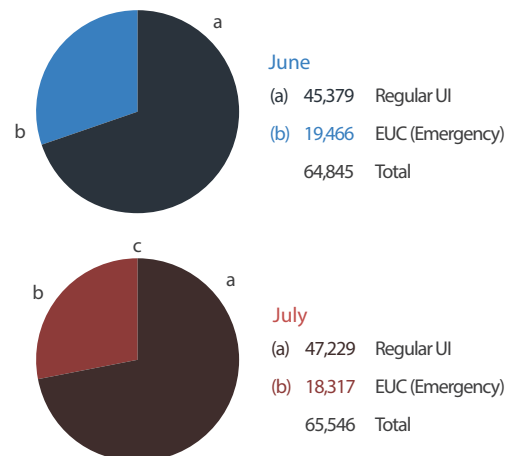
June 108 / July 64 / YTD: 617

## ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION\*

June \$124,581 / July \$60,728 / YTD: \$1,280,719

\*monthly totals are subject to change

## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



## COLLECTIONS FROM DELINQUENT EMPLOYERS

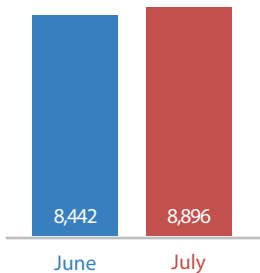
from 2013 Interest Assessment

Total Interest Assessment: \$12,501,510.81  
 Collected: July \$5,732,312.73  
 Outstanding: July \$6,769,198.08

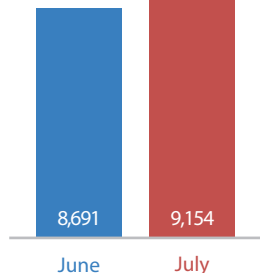
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

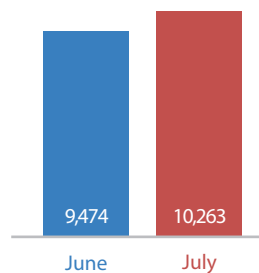
## FIRST REPORTS OF INJURIES (FROIs) FILED



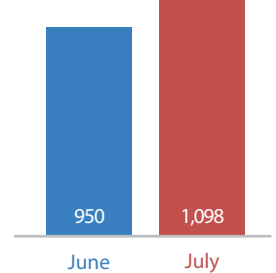
## WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



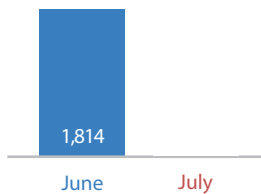
## WORKERS' COMPENSATION CASES PROCESSED



## CLAIMS FOR COMPENSATION RESOLVED

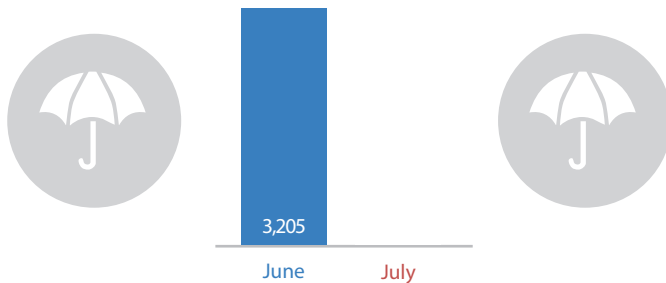


## CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



July figures not available at this time.

## SEARCHES PERFORMED IN THE CVS



## POLICY DETAIL INFORMATION REQUEST FROM CVS

June and July figures not available at this time.

# STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

## NUMBER OF PETITIONS FILED

June 1  
July 0



## ELECTIONS HELD

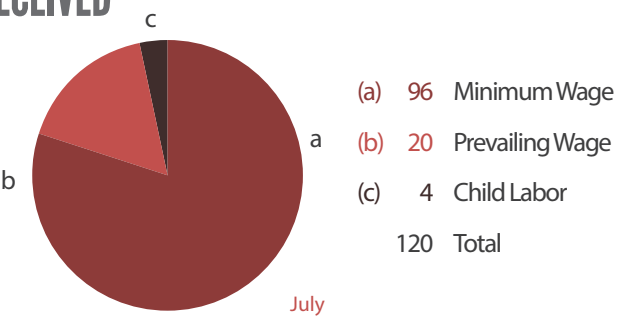
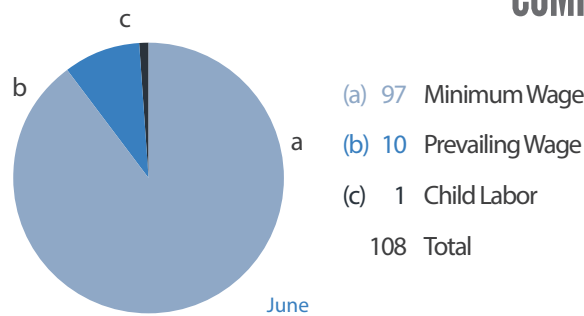
June 0  
July 2



## ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

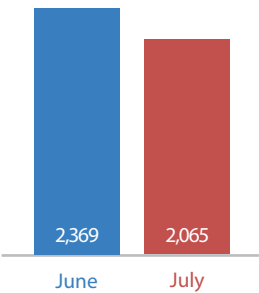
June 0  
July 2(26)

COMPLAINTS RECEIVED

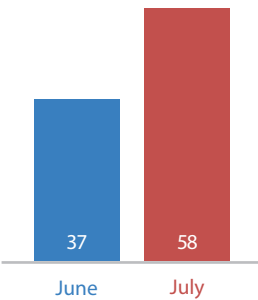


CALLS ANSWERED

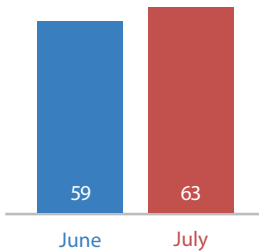
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

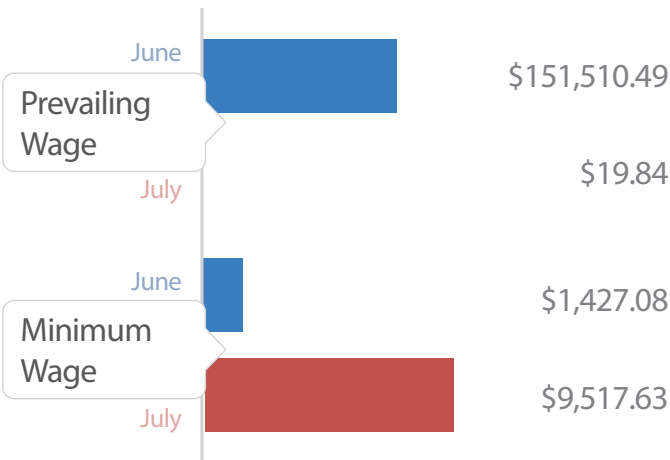


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

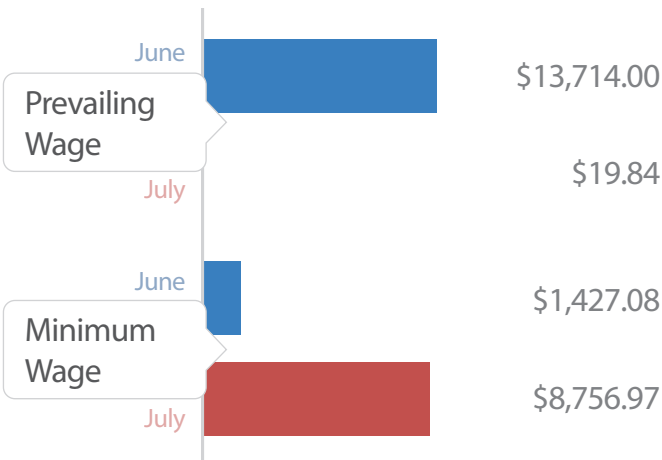


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

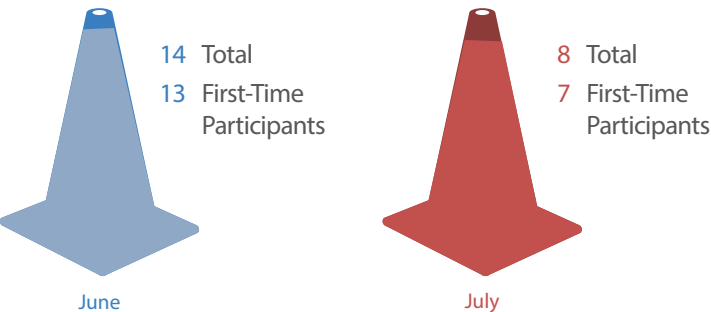
Restitution Assessed



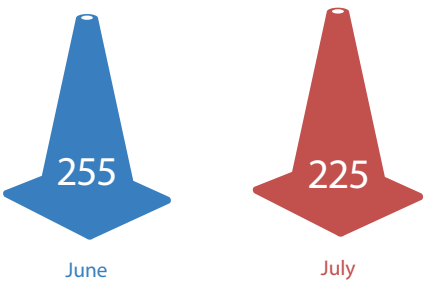
Restitution Collected



## REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



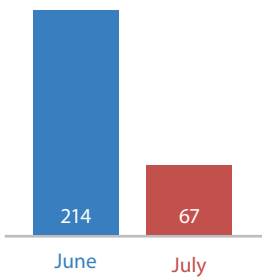
## HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



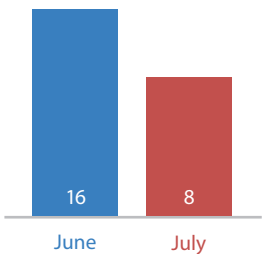
# MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

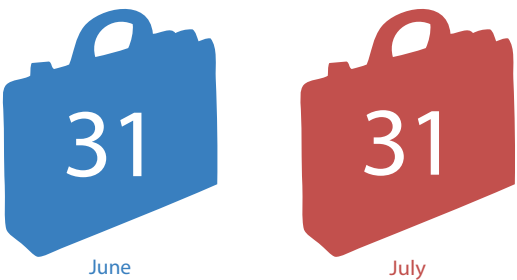
## CASES CLOSED



## CASES SETTLED *(includes conciliations, mediations, early resolutions)*



## AVERAGE INVESTIGATOR CASELOAD



## RIGHT-TO-SUE LETTERS ISSUED

Month	Within 180 Days	After 550 Days	Total
June	18	0	52
July	16	0	23



## CASES SET FOR HEARING June 2 / July 4

## CASES APPEALED IN CIRCUIT COURT June 0 / July 0

## PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	June	July
Participants	76	327
Sessions	3	6

# WEBSITE HITS FOR SPECIFIC PAGES

## DIVISION OF WORKERS' COMPENSATION WEB HITS

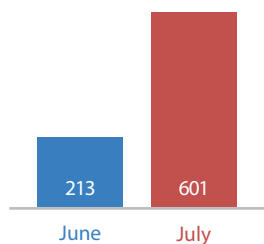
June	July	
9,766	10,004	Workers' Compensation <a href="http://www.labor.mo.gov/DWC/">http://www.labor.mo.gov/DWC/</a> <a href="http://www.labor.mo.gov/DWC/about.asp">http://www.labor.mo.gov/DWC/about.asp</a>
741	850	Second Injury Fund <a href="http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp">http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp</a>

## DIVISION OF LABOR STANDARDS WEB HITS

June	July	
5,575	4,845	Minimum Wage <a href="http://www.labor.mo.gov/DLS/MinimumWage/">http://www.labor.mo.gov/DLS/MinimumWage/</a>
3,695	3,884	Wage & Hour <a href="http://www.labor.mo.gov/DLS/General/">http://www.labor.mo.gov/DLS/General/</a>

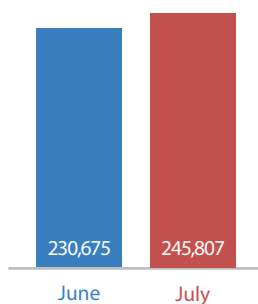
## ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

[http://www.labor.mo.gov/DLS/WorkplaceSafety/free\\_onsite\\_sharp.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp)



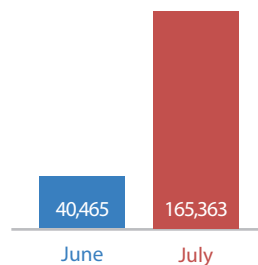
## UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



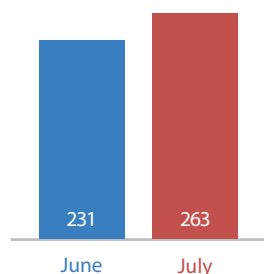
## USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)  
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



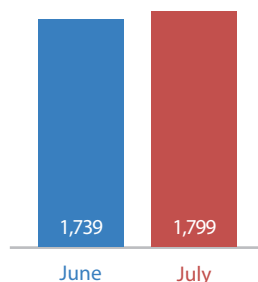
## WORKERS' SAFETY PROGRAM

[http://www.labor.mo.gov/DLS/WorkplaceSafety/workers\\_safety.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp)



## MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV  
WEBSITE HITS  
JULY  
677,194**

Total Views for MoLaborDept Channel: 392,902

## Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri 4,939 views
2. What's Next? 1,457 views
3. This Week's Unemployment FAQ: July 9, 2013 1,170 views
4. This Week's Unemployment FAQ: July 23, 2013 979 views
5. Calculating Your Weekly Benefits 626 views

## Featured Video on YouTube

This Week's Unemployment FAQ: July 30, 2013

<http://www.youtube.com/MoLaborDept>

